Connection offline

Technical Service Bulletin

Transaction No.: **2080045/4**

91 Audi Connect myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection active

Release date: Sep 25, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
			005F - Information electronics 1			
			Software part number	**Software version**	**Hardware part number**	**Hardware version**
Q6 e-tron, SQ6 e-tron, Q6 Sportback e-tron, SQ6 Sportback e-tron	2025	All	*	4361	*	*
			*	4346	*	*
			*	4201	*	*

REVISION HISTORY		
Revision	**Date**	**Purpose**
4	-	Revised *Service* (Updated software update instructions) Revised *Warranty* (Updated Labor Operations)
3	12/19/2025	Revised *Warranty* (Updated Labor Operations)
2	12/09/2025	Revised header (Updated control units)

Customer states:

The auxiliary air conditioner permanently cannot be started via the myAudi app.

All other functions available via the myAudi app are working.

Workshop findings:

The workshop can reproduce the complaint **and** the event memory entry “B1453F3: A/C compressor overload protection active” (passive or active) is logged in the diagnostic log under the address 00C5 – Thermal management.

Technical Background

Software issue.

Production Solution

Optimized software introduced in production from week 36/2025

Service

This TSB replaces Pending Service Solution (PSS) TSB 2078766, *91 PSS myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection*.

The complaint is solved with the target combined software version 03.10.00/C [KD2].

The combined software package has already been rolled out.

Please note that the KD package may have been superseded by a subsequent combined software update.

All information about the current schedule and availability of the measure can be found in TSB 2081477 Service info: central overview of combined software updates for cluster 3, PPE/PPC [03.10.00/C_03.11.00/C_03.20.00/C].

Please also note any changes in the warranty accounting instructions.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA for ease of processing.

If you are billing according to the warranty guidelines, please note the following accounting instructions:

Repair operations: please refer to central service information 2081477.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8711		
Damage Code:	KD2S		
Labor Operations:	Please refer to central service information 2081477	Work for a combined software update	Please refer to central service information 2081477
Claim Comment:	As per TSB 2080045		

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The software must be updated to a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle’s software). Please inform the customer that this software update may neutralize previous modifications to the vehicle’s software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note about this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2080045**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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