

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised <i>Service</i> (Updated verbiage) Revised <i>Warranty</i> (Updated Labor Operations)
4	01/22/2026	Revised <i>Warranty</i> (Updated Claiming instructions)
3	12/19/2025	Revised <i>Service</i> (Updated verbiage) Revised <i>Warranty</i> (Updated Labor Operations)

Customer states:

- The red electrical system warning is shown in the instrument cluster with the message “Electrical system: fault. Safely stop vehicle”.
- The drive system cannot be activated.

Workshop findings:

The following event memory entry is logged in the hybrid battery management control unit (diagnostic address 008C):

- P0A0C00** (symptom ID: 14746385): Pilot line for high-voltage system short circuit to earth.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

The complaint is solved with the target combined software version 3.10.00/C (KD2). This combined software package has already been rolled out. Please note that the KD package may have been superseded by a

subsequent combined software update. All information about the current schedule and availability of the measure can be found in the central service information 2079690. Please also note any changes in the warranty accounting instructions.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA for ease of processing.

If you are billing according to the warranty guidelines, please note the following accounting instructions:

Repair Operations: Please refer to central service information 2081477.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9325		
Damage Code:	KD2S		
Labor Operations:	Please refer to central service information 2081477	Work for a combined software update	Please refer to central service information 2081477
Claim Comment:	As per TSB 2079833/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2079833**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.