

Technical Service Bulletin

Transaction No.: **2079294/2**

37 Message in instrument cluster: "Drive system: fault. Please contact workshop", DTC B114E13 or B114F13 in DA 8119

Release date: Sep 25, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5, Q5, Q5 Sportback, SQ5, and SQ5 Sportback	2025 - 2026	All	Not applicable
Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025		
A6	2026		

REVISION HISTORY

Revision	Date	Purpose
2	-	Revised <i>Service</i> (Modified instructions) Revised <i>Warranty</i> (Updated labor operations)
1	09/23/2025	Initial publication

Customer states:

The message **"Drive system: fault. Please contact workshop"** appears in the instrument cluster.

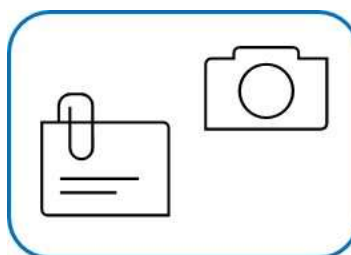
Workshop findings:

The following event memory entry is logged in multifunction steering wheel control unit 3 -J453- (diagnostic address 8119):

- **B114E13** Tiptronic downshift button (on steering wheel), open circuit.

OR

- **B114F13** Tiptronic upshift button (on steering wheel), open circuit.



Technical Background

Incorrect wire routing in steering wheel and oversensitive diagnostic parameters in multifunction steering wheel control unit 3 -J453- (diagnostic address 8119).

Production Solution

Optimized wire routing from week 31/2025 onwards.

Modified parameters in control unit -J453- from week 39/2025 onwards.

Service

Remove the airbag unit in the steering wheel as specified in the Workshop Manual.

Check the routing of the wires to the left and right paddle levers on the steering wheel and take appropriate photos.

When billing, please always attach a photo that clearly shows the complaint to Doc-IT. To ensure a reference to the vehicle, the photo must include the chassis number and the date. The photo must not be edited. The photo should be in focus and be taken with sufficient light. A high resolution is not necessary. Please ensure that the photo documentation does not show any persons and/or faces, vehicle registration numbers (number plates) or customer data.

Figure 1 shows an example of incorrect wire routing.



Figure 1. *Incorrect wire routing.*

Unplug the connector and check the wiring harness for damage.

Route the wires on the left and right sides of the steering wheel so that they are guided through the corresponding retaining lug (refer to Figures 2 and 3).



Figure 2. Correct wire routing on left side.

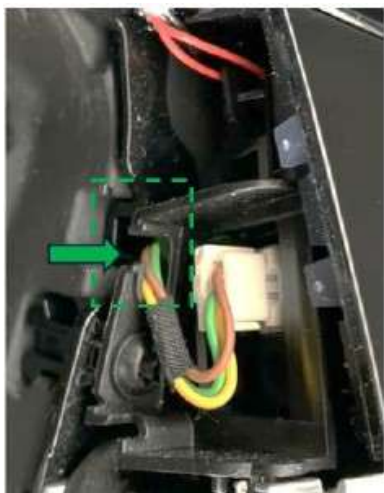


Figure 3. Correct wire routing on right side.

Reinstall the airbag unit as specified in the Workshop Manual and then erase the event memory entries for the vehicle as a whole.

If the complaint re-occurs despite the routing having been corrected, control unit J453 must be replaced. Make sure that the new part was manufactured after 08/28/2025 (see information printed on / sticker attached to control unit J453).

Warranty

The TSB number must always be noted in the “HST number” field in SAGA for ease of processing.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3718		
Damage Code:	0029		
Labor Operations:	Remove and install airbag unit	6958 19xx	See SRT with associated operations

	Check steering wheel	4810 0199	10 TU
	Modify steering wheel	4810 4999	5 TU
	Remove and install 2 multifunction switches	9161 2050	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2079294/2		

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2079294**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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