

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2024 – 2026	All	0001 – Engine electronics Software version: 2* 3*

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added model years)
2	08/21/2026	Revised <i>Condition</i> (Updated verbiage) Revised <i>Service</i> (Updated service solution) Revised <i>Warranty</i> (Updated labor operations, revised service number)
1	07/01/2024	Initial publication

Customer states:

- The yellow electrical system warning lamp is lit up in the display and operating unit with the warning text “Electrical system: fault. Please contact workshop”.

Workshop findings:

- The customer statement can be reproduced.

At least one of the following two event memory entries is logged (**passive, intermittent**) in hybrid battery management control unit (diagnostic address 008C):

- B168A00:** HV heater
 - Symptom 42504

and/or

- B1581F4:** HV heater control module High-voltage too low
 - Symptom 42773

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

A combined software update is required to eliminate the complaint. For the necessary information refer to TSB: 2082956, 00 Service info: central overview of combined software update for MEB - according to UNECE - ID.S 5.4.3/ID.S 5.6.3.



NOTICE

It is not necessary to replace the high-voltage heater (Z132). If the high-voltage heater (Z132) is replaced unnecessarily under warranty, the costs will be charged back.



NOTICE

If the measure described above does not rectify the complaint, please contact the TAC representative via a technical repair query. Please write the number of this TSB (2074258) in the field for additional information on workshop findings. This allows the internal department to identify the connection to this TSB quickly.

Warranty

Billing is performed via the complaint related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The TSB number must always be noted in the "HST number" field in SAGA for ease of processing.

The repair operation for the combined software update can be found in TSB 2082956.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	9370
Damage Code:	0039
Claim Comment:	As per TSB 2074258/3

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer

that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2074258**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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