



Connection offline

Technical Service Bulletin

Transaction No.: **2065871/4**

48 MLBevo: Active steering B200FF0 (symptom code 12288)

Release date: Sep 22, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A8	2019 – 2026	All	With PR Code 1N8
A4, A4 allroad, S4, A5 Sportback, S5 Sportback, A6, A7, Q5, and SQ5	2019 – 2025		
RS 5 Sportback	2019 2021 – 2025		
A5, A5 Cabriolet, S5, and S5 Cabriolet	2019 – 2024		
RS 5	2019 2021- 2024		
A6 allroad, and S8	2020 – 2026		
S6, and S7	2020 – 2025		
A8 e quattro	2020 – 2021		
RS 6 Avant, and RS 7	2021 – 2026		
Q5, and Q5 Sportback	2021 – 2025		
A7 e quattro	2021 – 2022		

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (Added Model Years)
3	06/29/2023	Revised header (Added Model Year)
2	04/28/2022	Revised header (Added Model Year)

Customer states:

- The steering warning lamp lights up in the instrument cluster with the following message:
“Steering: fault. Adapt driving style. Turning circle larger”

Workshop findings:

- **DTC B200FF0** with symptom code 12288 is logged in the active steering control unit (diagnostic address 001B).

Technical Background

Software issue.

Production Solution

Not Applicable.

Service

Note:

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Please erase the entry logged in the active steering control unit (diagnostic address 001B) and then perform a road test which includes a parking maneuver.

If the entry is not logged again, you can return the vehicle to the customer.

Please ensure that the photo documentation does not show any persons and/or faces, vehicle registration numbers (number plates) or customer data.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4869		
Damage Code:	0040		
Labor Operations:	Check steering column electronics control unit	4869 0199	30 TU
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol
	Road test prior to the service procedure	0121 0002	10 TU
Claim Comment:	As per TSB 2065871/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2065871**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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