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Sent on	11	29	2017	**Expires on**	12	11	2017
From	Parts and Service Division							
Subject	Request for Visit: 2017-2018 CR-V Radar Misaligned with DTC P2583-76 Stored							

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2017-2018 CR-V Radar Misaligned with DTC P2583-76 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background
American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2018 CR-Vs with a customer complaint of various warning lights such as the brake system, lane departure, ACC & forward collision warning illuminated on the dash with the DTC P2583-76 (Temporary stop of Integrated Driver System – Misalignment Millimeter Wave Radar) stored. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers
AHM is interested ONLY if the vehicle meets the following requirement:

1. VIN must start with 2HK
2. DTC P2583-76 must be stored.
3. Customer reported one or more of the warning lights.
4. Attempt to re-aim the radar is not successful.

Action Required
If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.