

Technical Service Bulletin



02 Transmission warning message in cluster, Fault P172400 stored in TCM

02 12 00 2031444/1 October 31, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4 A5 A5 Cabriolet	2013	All	0AW (CVT) Transmission
A6	2012- 2013	All	

Condition

Customer may report transmission warning light comes on. No drivability/starting concerns. GFF scan shows fault code- **P172400** *Starter Interlock Signal - short to Ground (GND) Sporadic*, stored in the Transmission control module (02). Fault code- **00165** *Transmission Park/Neutral Position Switch -F322- Incorrect Signal Sporadic*, may also be stored in the Comfort module (46).

Technical Background

Momentary loss of signal under very specific driving conditions causes fault to set.

Production Solution

Not applicable.

Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern will be denied.
2. Instruct the customer that this condition is known, and a solution is under development.

For payment processing Guided fault Finding Logs must be documented identifying that the applicable fault codes were present and have been cleared. All claims are subject for review.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3730		
Damage Code:	0039		
Diagnostic Time:	GFF Check faults, verify codes listed are present and clear faults.	0150 0000	Time stated on diagnostic protocol (Max 40 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2031444/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.