Technical Service Bulletin

26 MIL on (DTC P20FE00) - TDI only

26 14 22 2037770/1 July 15, 2014.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5, A6, A7, A8	2014	All	TDI clean diesel

Condition

- MIL on.
- The following DTC is stored in the engine control module (ECM), J623:
  - **DTC P20FE00** (Reductant Metering Unit Performance)
- The ECM software version is older than the specified software for this bulletin.

Tip: If ECM software is current or newer than below, this bulletin cannot be applied. Follow GFF instructions.

Technical Background

Software improvement with more robust onboard diagnostics.

Production Solution

Improved software.

Service

Do not replace any parts for these fault codes unless directed to do so by GFF. Do not contact Technical Assistance Center (TAC) unless the problem persists after the software update or if there is a problem with the SVM process.

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the ECM using the SVM action code as listed in the table below if necessary.

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Model	Engine	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input
A8 TDI	CPNA	4H0 907 401 F	< 0008	4H0 907 401 F	0008	01A186
A6/A7 TDI	CPNB	4G0 907 401 N	< 0004	4G0 907 401 N	0004	
Q5 TDI	CPNB	8K5 907 401 J	< 0004	8K5 907 401 J	0004	

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2360		
Damage Code:	0039		
Labor Operations:	Connect battery charger and perform software update with SVM	2360 2599	50 TU
Diagnostic Time:	GFF	0150 0000	20 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2037770/1		

Additional Information

All parts and service references provided in this TSB (2037770) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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