July 20, 2016 MY 17 RU

GPOP - Issue Review System

Part Number: 68312564A$

Part Description: Active Grill Shutter (AGS)

Issue Description: For 2017 RU vehicles ONLY;~
Prior to replacing an Active Grille Shutter (AGS) for DTC code U11E9 (Loss of Communication), please contact Tom Hallahan at cell (248) 494-2083 or email (tom.hallahan@fcagroup.com). If he does not respond within 15 minutes, please proceed with replacing AGS.~
~_____~
Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.