Technical Service Bulletin

91 MIB MMI navigation database not enabled (B126CF2)

91 15 97 2041043/1 June 24, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3 and A3 Cabriolet	2015 - 2016	All	PR 7UG

Condition

- The navigation function is not available, and the message “The navigation data are not activated” appears in the MMI.
- **DTC B126CF2** (Navigation system navigation database not enabled) is set in the information electronics control module, J794 (address word 5F).



Figure 1. *“The navigation data are not activated” message in MMI.*

Technical Background

Navigation is a feature of the MMI that requires a license activation using SVM. The process is handled by the gateway and the MMI inside the vehicle. In some instances, the feature can be affected if the gateway is placed into “Component Protection Showroom Mode” or if the gateway and MMI lose communication with each other. As a result, either the license activation must be performed again online using SVM or the component protection removal must be performed.

Production Solution

Not applicable.

© 2015 Audi of America, Inc.
All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.

Service

1. Check the DTCs for the information electronics control module 1, J784 (diagnostic address 5F), and for the J533 the data bus on board diagnostic interface, J533 (diagnostic address 19).
2. Run the SVM Activations test plan (accessible via Audi Flashing or GFF):
   - If the system responds with a positive response of *"FFP0080I The recovery of the documented activations was successful"*, skip to step 4.
   - If the system responds with an error of *"FFP0201E: The data required for the calibration from Software Version Management (SVM) could not be received"*, proceed to step 3.
3. Run the Gateway Component Protection Removal test plan at *Guided Fault Finding >> 19 – Data bus on board diagnostic interface >> Right click on 19 >> Select Component Protection Removal*.
4. Verify that the navigation function is present and working in the MMI. Disconnect ODIS, roll up the windows, and lock the vehicle.
5. Allow the vehicle to sit for at least 2-3 minutes to allow the vehicle systems to sleep.
6. Unlock the vehicle, turn the ignition back on, and allow the MMI to fully initialize.
7. Verify that the navigation is still available and fully functional.
8. If issues still exist, contact the Technical Assistance Center (TAC).

© 2015 Audi of America, Inc.
All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0040		
Labor Operations:	Verify navigation functionality in MMI	9196 9999	10 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 70 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2041043/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2041043) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

© 2015 Audi of America, Inc.
All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.