Low Temperature Chiller Fault Present (P0C4700)

Vehicle Type: **Cayenne PHEV**

Model Year: **2015-2016**

Customer Concern: The customer observes a MIL. (Please note: Often, this failure mode is not accompanied by other unwanted behavior.)

Technical Concern: The technician confirms the MIL and notes P0C4700 is present in the high voltage battery.

Service Information: PCNA is aware of this issue. A bad ground has been found in a number of cases. The service recommendation is to check ground continuity and replace the electric water pump and the electric water pump relay, if necessary.

As always, be sure to document the repair completely in PQIS.

For this repair, please code the "cause" as follows:

Cause Location:	19450	Additional coolant pump
Cause Symptom:	1611	No function

Dealership Distribution Routing

Service Manager_____ Service Specialist _____ _____ _____ _____ _____ _____ _____ _____

Asst. Manager _____ Service Specialist _____ _____ _____ _____ _____ _____ _____ _____

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