Bulletin No.: PIC5944A
Date: Feb-2014

Service Bulletin

PRELIMINARY INFORMATION

Subject: **Memory Seat Module DTC B285A Symptom 4B**

Models: **2014 Chevrolet Corvette, Impala**

This PI was superseded to update model list. Please discard PIC5944.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

During diagnosis, a dealer may notice DTC B285A Symptom 4B set as History in the Memory Seat Module (MSM).

Note: DTC B285A will NOT turn on any lights NOR will it give any indication that there is anything wrong with the vehicle.

If DTC B285A is cleared, the MSM may again report DTC B285A Symptom 4B as History on the next ignition cycle.

Recommendation/Instructions

Engineering is aware of this issue and is working towards a resolution. Once a solution is available, this PI will be updated with additional details.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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