



Service Bulletin

PRELIMINARY INFORMATION

Subject: BCM DTC B101D SYM F0 - Dead Battery - RKE Inop – Horn – Wipers - Stuck On

Models: 2014 Cadillac ATS, CTS Sedan, XTS

2014 Chevrolet Caprice PPV, Corvette, Silverado 1500, Spark (EV only), SS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

In some very rare cases, a vehicle may experience an inoperative RKE operation and the horn/wipers will be stuck in the "on" position. Also a current BCM DTC B101D SYM F0 may be set. In other cases, the B101D SYM F0 could be falsely set as a current DTC with no other noticeable issues.

Recommendation/Instructions

If DTC B101D SYM F0 is set current in the BCM, please perform the following:

1. Clear the DTCs. If DTC B101D SYM F0 clears with no other symptoms, DO NOT replace the BCM. No further action is required. It is a known falsely set DTC and does not cause any customer concerns.
2. If the B101D SYM F0 resets, ensure the BCM is awake (open the driver's door) then disconnect the battery, wait 5 seconds, then reconnect battery. In some cases, this may recover the BCM to normal operation and no further action is required. If the BCM outputs remain active (such as the horn, wipers, and hazard flashers) and/or the RKE is non-functional, then the BCM should be replaced.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4069929	Electrical Controls - Labor Only (Reset BCM by Disconnecting Battery)	Use Published Labor Operation Time
5410030	Body Control Module Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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