TECHNICAL SERVICE BULLETIN **17-2076**
2.5L - Illuminated MIL With DTC P0300 And/Or P0316 - Built On Or Before 2-Feb-2017 28 April 2017

Model:

Ford 2017 Escape	Build Date: Up to 2-Feb-2017 Engine: 2.5L
2017 Fusion	Build Date: Up to 2-Feb-2017 Engine: 2.5L

Issue: Some 2017 Escape/Fusion vehicles equipped with a 2.5L engine and built on or before 2-Feb-2017 may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P0300 and/or P0316 stored in the powertrain control module (PCM) memory.

Action: Follow the Service Procedure steps to correct the condition.

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017 Escape /Fusion 2.5L: Retrieve DTCs And Reprogram The PCM (Do Not Use With Any Other Labor Operations)	172076A	0.4 Hr.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Using the Integrated Diagnostic System (IDS) service tool or equivalent scan tool, check for DTCs. Is DTC P0300 and/or P0316 present in PCM memory?

(1). Yes - proceed to Step 2.

(2). No - this article does not apply. Refer to Powertrain Control/Emissions Diagnosis (PC/ED) manual for normal diagnostics.

2. Reprogram the PCM to the latest level service calibration using IDS release 105.01 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

NOTE: ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

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