

Technical Service Bulletin (TSB)

Exhaust Gas Temperature (EGT) Sensor Water Intrusion

REFERENCE:	TSB: 25-004-26 REV. A GROUP: 25 - Emissions Control	Date:	September 23, 2026	REVISION:	25-004-26
VEHICLES AFFECTED:	2025 - 2026 (DJ) RAM 2500 Pickup 2025 - 2026 (D2) RAM 3500 Pickup 2025 - 2026 (DD) RAM 3500 Cab Chassis 2025 - 2026 (DP) RAM 4500/5500 Cab Chassis This bulletin applies only when the following conditions are met: - The customer's VIN MUST be listed in VIP or your RSU VIN list. - The Vehicle MUST be built on or before February 16, 2026 (MDH 0216XX). - The vehicle MUST be equipped with a 6.7L I6 Cummins Turbo Diesel Engine (Sales Codes ETM or ETN).			MARKET APPLICABILITY: ☒ NA☒ MEA ☒ EE☒ IAP ☐ SA☐ CH NOTE: This bulletin applies to North America, Enlarged Europe, Middle East & Africa, and India & Asia Pacific markets.	
CUSTOMER SYMPTOM:	Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set the following Diagnostic Trouble Code (DTC): - P2482-00 - Exhaust Gas Temperature Sensor Circuit High - Bank 1 Sensor 5. Customers may also comment on the following: - Soot load is too high and power derate occurs due to regen being disabled.				
CAUSE:	Water ingress				

This bulletin supersedes Technical Service Bulletin (TSB) 25-004-26, date of issue September 10, 2026, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include an updated LOP times.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-166, date of issue September 10, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves replacing the EGT sensors.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
25-06-03-92	Exhaust Gas Temperature Sensor 1/5 - 1/6 - 1/7. Replace (0 - Introduction)	1 - Engine Repair and Performance	**1.0 Hrs.**
25-06-03-93	Exhaust Gas Temperature Sensor 1/3 - 1/4 - 1/5-1/6-1/7. Replace	1 - Engine Repair and Performance	**1.0 Hrs.**
Failure Code	ZY	Service Action	

NOTE: For EE market only, enter the RSU spending channel for the first 18 months from the date of issue, then apply the W24.

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68796677AA	Sensor, Exhaust Temperature	DJ and D2
1 (AR)	68796676AA	Sensor, Exhaust Temperature	DD and DP

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	—	—

REPAIR PROCEDURE:

1. Replace the EGT sensors:
 - For DJ-D2 - Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 11 - Exhaust System / Sensor, Exhaust Temperature / Removal and Installation / Exhaust Gas Temperature Sensor 1/5 - 1/6 - 1/7.
 - For DD-DP - Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 11 - Exhaust System / Sensor, Exhaust Temperature / Removal and Installation / Exhaust Gas Temperature Sensor 1/3, 1/4, 1/5 **and** Exhaust Gas Temperature Sensor 1/6, 1/7.
2. Clear DTCs.

POLICY:

Reimbursable within the provisions of the warranty.

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