



Service Bulletin

Bulletin No.: PIT6549

Date: September, 2026

PRELIMINARY INFORMATION

Subject: Service Steering Column Lock Message DTC U3000 sym96

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025-2026		All	All	All	All
Cadillac	Escalade ESV	2025-2026		All	All	All	All
Cadillac	Escalade IQ	2025-2026		All	All	All	All
Cadillac	Escalade IQL	2026		All	All	All	All
Chevrolet	Silverado 1500	2024-2026		All	All	All	All
Chevrolet	Silverado 2500	2024-2026		All	All	All	All
Chevrolet	Silverado 3500	2024-2026		All	All	All	All
Chevrolet	Suburban	2024-2026		All	All	All	All
Chevrolet	Tahoe	2024-2026		All	All	All	All
GMC	Sierra 1500	2024-2026		All	All	All	All
GMC	Sierra 2500	2024-2026		All	All	All	All
GMC	Sierra 3500	2024-2026		All	All	All	All
GMC	Yukon	2025-2026		All	All	All	All
GMC	Yukon XL	2025-2026		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment of a "Service Steering Column Lock" message on the DIC and DTC U3000 Symptom 96 will be set in the K60 column lock module.
Cause	Engineering is currently investigating.

Correction

Do not replace the steering column lock module.

Engineering is currently investigating. In the meantime, clear the DTC and verify that it does not return by performing four vehicle sleep cycles. Do this by cycling the ignition off/on, but make sure when the ignition is turned off to open and close the driver's door to disable RAP mode and then allow several minutes for the vehicle to power down before turning the ignition back on.

If the DTC returns, perform normal SI diagnostics. If it does not return, release the vehicle to the customer. The PI will be updated or replaced with a TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480588*	Clear Steering Column Lock DTC U3000.96 and Perform Four Ignition Sleep Cycles	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

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