



Technical Service Bulletin

69 Seat belt positioners do not return intermittently

69 18 35 2049999/2 July 12, 2018. Supersedes Technical Service Bulletin Group 69 number 18-34 dated January 9, 2018 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5 Cabriolet	2018	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (Updated SVM table)
1	01/09/2018	Initial publication

Customer statement:

- Intermittently after starting the engine, the seat belt positioners do not return to their starting position.

Workshop findings:

The following DTC is stored in the driver door control module, J386 (address word 0042) or the front passenger door control module, J387 (address word 0052):

- DTC B154601** (belt feed, electric fault static/sporadic)

Technical Background

Updated control module parameters.

Production Solution

New software in the driver door control module, J386 (address word 0042) or the front passenger door control module, J387 (address word 0052) addressed the condition.



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Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the driver door control module, J386 (address word 0042) or the front passenger door control module, J387 (address word 0052) using the SVM action code as listed in the table below, if necessary:

Model	Control Module Address	Hardware Part Number	Software Part Number	Original Software Version	New Software Version	SVM Code Input
A5 A5 Cab	0042	4M0959793H	4M0959793F	0129 or lower	0130	42A014
		4M0959793F				
	0052	4M0959792H	4M0959792F			
		4M0959792F				

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6438		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	Time stated on diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2049999/2		



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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2049999) are subject to change and/or removal. . Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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