



Technical Service Bulletin

96 Audi side assist is inoperative with warning message in the instrument cluster (DTCs B200100, B200500, and B201200)

96 18 27 2051530/1 June 11, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2018	All	With lane change assist

Condition

Customer states:

- There is a message in the instrument cluster indicating that the driver assistance systems are inoperative.

Workshop findings:

All of the following DTCs are logged in the lane change assistance control module, J769 (address word 003C):

- **DTC B200100** (control unit wrong software version)
- **DTC B200500** (Data string invalid)
- **DTC B201200** (data string implausible)

Technical Background

The software needs to be updated in the side assist control modules.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the lane change assistance control module, J769 (address word 003C) and the lane change assistance control module 2, J770 (address word 00CF) using the SVM action code as listed in the table below, if necessary:



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Model	Diagnostic Address	Old Hardware Part Number	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Code Input
Q5	003C	4M0907566	4M0907566D	410	4M0907566D	410	3CA014
			4M0907566B	*			
			4M0907566	160 161			
	00CF	4M0907590	4M0907590D	410	4M0907590D		
			4M0907590B	*			
			4M0907590	160 161			

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9635		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	Time stated on diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2051530/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



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Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2051530) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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