

Subject: POWER LIFTGATE INOPERATIVE WITH DTC U3003:16	M-Tips No.: MT-006/18
	Last Issued: 07/03/2018

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2017-2018 CX-5 Equipped with Power Liftgate

2016-2018 CX-9 Equipped with Power Liftgate

Previous M-Tips:	Date(s) Issued:
MT-018/16	2016

DESCRIPTION

Some customers may complain about an inoperative power liftgate (PLG) with DTC U3003:16 (Power liftgate (PLG) control module power supply voltage low input) is stored in memory. This may be caused by low vehicle battery voltage.

REPAIR PROCEDURE

1. Recharge the vehicle battery.
2. Confirm the lift gate is closed, disconnect the negative battery terminal.
3. Clear the KAM by stepping on the brake pedal and holding high beam on for one (1) minute.
4. Reconnect the negative terminal and confirm PLG operation.
5. Clear DTC's.

