



Preliminary Information

PIP5557B Intermittently Vehicle May Not Go Above 30 MPH Stuck In 2nd Gear Will Not Upshift MIL On DTC P2821 Set

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze	2018	ALL	ALL	ALL	M3D
Chevrolet	Equinox	2018	ALL	ALL	ALL	M3D M3H M3U
Chevrolet	Malibu	2018	ALL	ALL	ALL	M3E
Chevrolet	Traverse	2018	ALL	ALL	ALL	M3V
Involved Region or Country		North America				
Condition		Some customers may comment that intermittently the vehicle may not go above 30 mph, may be stuck in 2nd gear, will not upshift, MIL is on, and/or DTC P2821 set.				
Cause		If you encounter a vehicle with the above concern, perform the diagnostic procedure for the DTCs set in SI.				

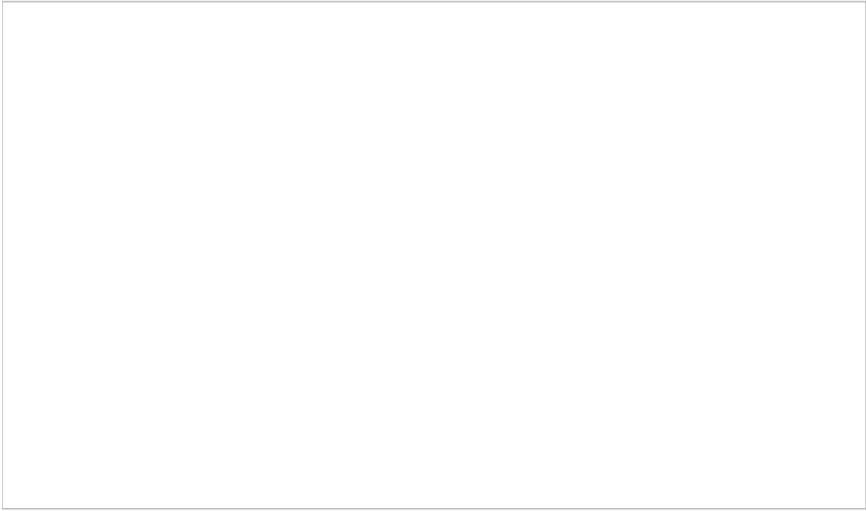
Correction:

If the diagnostics procedures have found no conditions that set the codes, inspect the Control Valve Body spacer plate Orifice #33 for blockage.

Note : This spacer plate is between the trans assembly case and the valve body assembly, item #456, using SI #4368440.

If the orifice is blocked, replace the spacer plate with a new one.

Note : If the spacer plate is to be replaced, refer to TSB [18-NA-121](#) as the spacer plate and TCM update as per the TSB must be performed at the same time.



NOTE: Since the hole is only 0.5 mm in diameter the best way to inspect is to shine a light from behind the spacer plate and look for the light through the hole.

Engineering continues to investigate this concern and this P/I will be updated or advanced to a TSB, if needed.

Version History

Version	3
Modified	Created on 2/19/18 03/21/18 - To add note for SI document ID # and item #. 05/14/18 - To add note to refer to TSB 18-NA-121 if the spacer plate needs to be replaced.



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