



NUMBER: 08-051-14

GROUP: Electrical

DATE: June 05, 2014

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 14-044. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE wiTECH SOFTWARE LEVEL MUST BE AT 14.03 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Odometer Flashing And B10AA-4A- Check Configuration Failed - Incorrect Component Installed

OVERVIEW:

This bulletin involves a Body Control Module (BCM) Proxi Alignment, for proper operation.

MODELS:

2014 (BF) 500L

NOTE: This bulletin applies to vehicles built on or before January 28, 2014 (MDH 0128XX).

SYMPTOM/CONDITION:

The customer may notice that the Odometer is flashing. On further inspection an active DTC may be found, B10AA-4A- Check Configuration Failed - Incorrect Component Installed.

DIAGNOSIS:

Using a Scan Tool (wiTECH™) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no DTC's are set, other than the one listed above. If DTC's are present record them on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition or if the technician finds the DTC, perform the repair procedure.

REPAIR PROCEDURE:

1. If the vehicle is an unsold unit and still in logistic mode (ship mode) it must put in customer mode to complete this procedure.
2. Using wiTECH select the BCM icon, and then go to Misc Function and select "Exit Logistic Mode".

NOTE: Once the vehicle is taken out of Logistic Mode, it can NOT be put back into Logistic Mode.

3. Now perform a Proxi Alignment. This routine is also available under BCM, Misc Functions.
4. Using wiTECH clear any DTCs which may have been set during this procedure.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-N9	Module, Body Control (BCM) Proxi Alignment (1 - Semi-Skilled)	6 - Electrical and Body	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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