



Preliminary Information

PIC6297 MIL illuminated with P3260 and P0AC4 stored in the HPCM

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Volt	2016 - 2018	All*	All*	All	5ET50
Chevrolet	Malibu	2016 - 2018	All*	All*	All	5ET50
Buick	LaCrosse	2017 - 2018	All**	All**	All	5ET50
Buick	Regal	2018	All**	All**	All	5ET50

*United States Vehicles Only

**China and Korea Vehicles Only

Involved Region or Country	North America, Korea, China
Additional Options (RPO)	MKV, MKE
Condition	The customer may state that the MIL is on and propulsion may have been lost below 3 MPH when the vehicle was shifted into neutral. Bulletins 16-NA-400 or 17-NA-031 in regards to P3260 may have already been performed, and there are no software updates available for the HPCM.
Cause	Engineering is currently working on a correction for this condition.

Correction:

There are no available repairs at this time. Please contact Technical Assistance to create a case. Once the software update is available, you will receive a call for the customer to return for the repair.

Version History

Version	1
Modified	

