

JTB00515NAS2

TECHNICAL BULLETIN

02 MAR 2018



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

Changes are highlighted in blue

SECTION:

303-14: Electronic Engine Controls

SUBJECT/CONCERN:

Engine MIL Illuminated With DTC P025C-11 Stored

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
F-PACE (X761)	2017	045000-087775	Solihull	V6 S/C 3.0L Petrol

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
XE (X760)	2017	923882-968200	Solihull	V6 S/C 3.0L Petrol
XF (X260)	2016	Y00001-Y43450	Castle Bromwich	V6 S/C 3.0L Petrol

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

The engine Malfunction Indicator Lamp (MIL) may be illuminated with Diagnostic Trouble Code (DTC) P025C-11 stored in the Powertrain Control Module (PCM).

CAUSE:

This may be caused by a PCM software issue leading to the false setting of DTC P025C-11.

ACTION:

Should a Customer express this concern, follow the Diagnostic Procedure below.

PARTS:

No Parts Required

TOOLS:



Jaguar Land Rover-
approved
Midtronics battery
power supply



Jaguar Land Rover-
approved
diagnostic tool with
the latest SDD
Software
Management Pack

WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Configure existing Powertrain Control Module (PCM)	86.98.60	0.2	04	C2D54092

NOTE:

Normal Warranty procedures apply.

DIAGNOSTIC PROCEDURE: SDD

This Diagnostic Procedure is only for vehicles requiring the Jaguar Land Rover-approved diagnostic tool with Symptom Driven Diagnostics (SDD).

CAUTIONS:

- A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle startup battery during diagnosis / module programming.
- All ignition ON/OFF requests must be carried out. Failure to perform these steps may cause damage to control modules in the vehicle.

 NOTE:

Use DDW to check for Field Service Action program eligibility requiring a Powertrain Control Module (PCM) software update. If eligible, perform and claim the update as per that program.

- 1 Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle startup battery.

 NOTE:

The Jaguar Land Rover-approved diagnostic tool must be loaded with SDD152.04 Software Management Pack v289 (or later).

Connect the Jaguar Land Rover-approved diagnostic tool to the vehicle and begin a new session.

- 3 Follow all on-screen instructions, allowing the diagnostic tool to read the VIN, identify the vehicle, and initiating the data collect sequence.

- 4 If the hyperlink is not available:

- 1 Select **Diagnosis** from the Session Type screen.
- 2 Select the **Selected Symptoms** tab.
- 3 Select **Electrical - Instruments - Warning lamps - Engine malfunction lamp - Lamp illuminated**
- 4 Select **continue**.
- 5 Select the **Recommendations** tab.
- 6 Select **Run** to perform the '**Configure existing module - Powertrain control module**' option.

- 5 Follow all on-screen instructions until the application completes successfully.

- 1 When prompted, select the **Clear DTCs** option following completion of the software download.
 - 2 When all tasks are complete, go to the next Step.
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6 Exit the current session.

- 1 Select the **Session** tab.
 - 2 Select the **Close Session** option.
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7 Disconnect the diagnostic tool and battery power supply from the vehicle.