Technical Service Bulletin

96 Audi active lane assist or Audi traffic sign recognition error message in Driver Information Display

96 17 20 2049284/1 November 2, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2012 - 2018	All	Not Applicable

Condition

Customer statement:

- An intermittent error message, for the traffic sign recognition or the active lane assist, is displayed on the instrument cluster (Driver Information Display)

Workshop findings:

The following DTC is found in the image processing control module, J851 (address word 008E):

- **DTC B2F0400** "development code 4"

Technical Background

Software error between the navigation data and the data processed by the overhead camera results in an implausible signal.

Production Solution

New software for the image processing control module, J851 (address word 008E) addressed the condition.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the image processing control module, J851 (address word 008E) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Code Input

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A6 & A7	4H0.907.107.G 4H0.907.107.H	0084 0090 0091	4H0.907.107.H	0092	8EA001

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9631		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 100 TU)
	Road test prior to service procedure	No allowance	00 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2049284/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2049284) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.

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