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Sent on	03	20	2018	**Expires on**	04	02	2018	
From	Parts and Service Division							
Subject	Request for Parts: 2017-2018 CR-V Radar Misaligned with DTC P2583-76 Stored							

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2017-2018 CR-V Radar Misaligned with DTC P2583-76 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background
American Honda Motor Co., Inc. (AHM) is investigating certain 2017-2018 CR-Vs with a customer complaint of various warning lights such as the brake system, lane departure, ACC & forward collision warning illuminated on the dash with the DTC P2583-76 (Temporary stop of Integrated Driver System – Misalignment Millimeter Wave Radar) stored. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind except to confirm conditions stated in the Qualifiers below before calling TRS.

Qualifiers
AHM is interested ONLY if the vehicle meets the following requirement:
1. VIN must start with 2HK.
2. Customer reported one or more of the warning lights.
3. DTC P2583-76 must be stored.
4. Inspect the radar alignment clips for proper setting. If the clips are broken or damaged, take pictures then call TRS.

Action Required
If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.