



# Preliminary Information

## PIP5556 GF9 NON-ETRS Transmission Assembly With Intermittent DTC P2731

### Models

| Brand:                     | Model:   | Model Years:                                                                              | VIN: |     | Engine: | Transmissions: |
|----------------------------|----------|-------------------------------------------------------------------------------------------|------|-----|---------|----------------|
|                            |          |                                                                                           | from | to  |         |                |
| Chevrolet                  | Traverse | 2018                                                                                      | ALL  | ALL | ALL     | M3V (GF9)      |
| Chevrolet                  | Equinox  | 2018                                                                                      | ALL  | ALL | ALL     | M3D (GF9)      |
| Involved Region or Country |          | North America                                                                             |      |     |         |                |
| Condition                  |          | Vehicle's equipped with a GF9 NON-ETRS trans assembly may have an intermittent DTC P2731. |      |     |         |                |
| Cause                      |          | Slow OWC release on a rolling re-accel at low speeds.                                     |      |     |         |                |

### Correction :

Engineering is aware of this concern and is validating a repair.  
If DTC P2731 is not set as a hard fault, and there are no drivability concerns, no repairs should be attempted at this time.  
If drivability concerns are present, and/or DTC P2731 is set as a hard fault, follow SI diagnostics as needed.  
This P/I will be updated or advanced to a TSB when a repair has been validated.

### Version History

|          |   |
|----------|---|
| Version  | 1 |
| Modified |   |

