Technical Service Bulletin

96 Lane change assist intermittently unavailable – message displayed in instrument cluster

96 17 17 2048516/1 July 31, 2017.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2017 - 2018	All	With lane change assist

Condition

Customer may report an intermittent message in the instrument cluster about the side assist system being unavailable.

Both of the following DTCs are found in the lane change assist control module, J769 (address word 003C):

- **DTC C111615** (warning light for lane changing assistant in driver door mirror - interruption/short circuit to positive)
- **DTC C111715** (warning light for lane changing assistant in passenger door mirror - interruption/short circuit to positive)

Tip: This TSB only applies if both event entries are logged.

Technical Background

The fault can be triggered by the lane change assist control module, J769 (address word 003C) in the event of a change in the operating voltage of the vehicle. This change can be caused by the energy management system as it recovers energy, or from a start/stop. Due to the change in system voltage, the side assist marker lamps draw current outside of the control module's set limitations, setting the DTCs listed above.

Production Solution

Not applicable.

Service

1. Ensure both DTCs listed in the condition statement are found in the lane change assist control module, J769 (address word 003C). If both DTCs are not present, this TSB does not apply.
2. Replace the lane change assistance control module 2, J770 (address word 063B). It is located in the left rear of the vehicle.
3. Perform lane change assist calibration as outlined in the repair manual.

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4. Perform road test to re-check side assistance system.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9635		
Damage Code:	0040		
Labor Operations:	Lane-Change Assist ECM remove + reinstall	9635 1950	10 TU
	Lane-Change Assist ECM adjust	9635 1550	50 TU
	Rear bumper cover remove + reinstall	6369 1900	90 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 100 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2048516/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
See ETKA	Lane change assistance control module 2	01

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Additional Information

All parts and service references provided in this TSB (2048516) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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