



Technical Journal

TITLE:

Message in DIM "Windscreen Sensor Blocked"

REF NO:
TJ 31347.2.0

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2017-06-23

STATUS DATE:
2017-06-28

FUNC GROUP:
3872

FUNC DESC:
Collision avoidance

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"Right first time in Time"

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2016-2016		0000001-0095355	201505-201616

CSC Customer Symptom Codes

Code	Description
AQ	Cruise control/Does not engage
AR	Cruise control/Does not remain at set speed/disengages
1R	Front monitoring/Active safety/Lane Departure Warning does not work
1S	Front monitoring/Active safety/Driver Alert Control does not work
1W	Front monitoring/Active safety/Collision warning with brake support does not work
1X	Front monitoring/Active safety/Adaptive cruise control does not work
2F	Front monitoring/Active safety/City Safety does not work
2G	Front monitoring/Active safety/City Safety no activation
IV	Text window and warning symbol/Text message
1T	Warning lights and chimes/Front monitoring/Active safety indication/no indication

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading.



DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
ASDM	C1A6797	Intermittent

Rows beginning with * are modified

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Text

DESCRIPTION:

ASDM= Active Safety Domain Master

*If the customer experiences the warning message “Windscreen sensor blocked. See manual.” together with ASDM DTC C1A6797, then follow advice under “Service”.

*An improved ASDM software has been introduced for service structure week 201724.

SERVICE:

*In case of customer complaints for above symptom, upgrade the ASDM software, please perform an upgrade of the software according to TJ 31543.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 3872.