



Service Bulletin

Bulletin No.: 10-06-05-002H

Date: October, 2019

INFORMATION

Subject: Clean Exhaust Filter See Owners Manual Now, Cleaning Exhaust Filter Keep Driving Until Message is Cleared or Diesel Partic Filter is Full Continue Driving Displayed on DIC, DTC P2463 May Be Set

Models: 2007-2009 Chevrolet Kodiak
2007-2018 Chevrolet Silverado
2007-2020 Chevrolet Express
2014-2015 Chevrolet Cruze
2016-2020 Chevrolet Colorado
2017-2019 Chevrolet Cruze
2018-2019 Chevrolet Equinox
2019 Chevrolet Silverado LD, Silverado 1500 (New Model)
2019 Chevrolet Silverado 2500/3500
2019 Chevrolet Silverado 4500HD, 5500HD and 6500HD
2020 Chevrolet Silverado 1500
2020 Chevrolet Silverado 2500HD/3500HD
2020 Chevrolet Silverado 4500HD, 5500HD and 6500HD
2007-2009 GMC TopKick
2007-2018 GMC Sierra
2007-2020 GMC Savana
2016-2020 GMC Canyon
2018-2019 GMC Terrain
2019 GMC Sierra Limited, Sierra 1500 (New Model)
2019 GMC Sierra 2500/3500
2020 GMC Sierra 1500
2020 GMC Sierra 2500HD/3500HD
All Equipped with Diesel Engine RPO L5P, LML, LGH, LUZ, LWN, LH7 or L5D

Attention: This bulletin also applies to any of the above models that may be North America Export vehicles to Russia, Middle East, Iraq, Israel, Palestine, Chile, Colombia, Ecuador, Venezuela, Japan, Thailand, Singapore, Other Africa and South Africa.

This bulletin has been revised to add certain 2019-2020 Silverado/Sierra models, add the 2020 Model Year to certain vehicles, add L5D to RPO list, update the Attention statement, remove the Do This/Don't Do This table and remove statement 7.6. Please discard Corporate Bulletin Number 10-06-05-002G.

Depending on the Model, Model Year of the vehicle and the Diesel Engine, one of the following messages will be displayed in the driver information center (DIC) when a diesel particulate filter (DPF) cleaning is required:

- "CLEAN EXHAUST FILTER SEE OWNERS MANUAL NOW"
- "CLEANING EXHAUST FILTER KEEP DRIVING UNTIL MESSAGE IS CLEARED"

- "CLEANING EXHAUST FILTER CONTINUE DRIVING"
- "DIESEL PARTIC FILTER IS FULL CONTINUE DRIVING"
- "DIESEL PARTIC (Particulate) FILTER IS FULL CONTINUED DRIVING MANDATORY"
- Either DIC message may be accompanied by DTC P2463.

The DPF will clean itself as part of normal operation. Several factors including fuel consumed, hours of engine operation and miles driven are monitored by the engine control module (ECM). The self-cleaning occurs approximately once per tank of fuel. Under certain driving conditions, such as extended idling, stop-and-go traffic, etc., the DPF cannot clean itself.

Notice: Instruct the customer that in order for the filter to clean itself, the vehicle must be driven above 50 km/h (30 mph) until the message clears.

⇒ If the customer continues to drive with the DPF warning message **displayed** and the exhaust filter is not cleaned as required, the malfunction indicator lamp will illuminate and the ENGINE POWER IS REDUCED message will display and dealer service will be necessary.

Messages Displayed in the Driver Information Center (DIC) When DPF Cleaning is Required

If any of the messages appear on the driver information center (DIC), then a DPF cleaning (regeneration) is required. These messages are displayed to **NOTIFY** the **DRIVER** that the status of the vehicle has changed and **ACTION** is required by the **DRIVER** to correct the condition. The messages are not a one-time display and will occur periodically through the lifetime of the vehicle when a DPF regeneration is required based on engine run time, fuel consumed and distance traveled since the last DPF regeneration.

1. Perform the Diagnostic System Check - Vehicle.

2. Is DTC P2463 set?

⇒ If DTC P2463 is set, refer to Diagnostic Trouble Code (DTC) List - Vehicle in SI. After following the diagnostic procedure, return to this bulletin and **PROCEED** to Step 3.

⇒ If DTC P2463 is not set, then proceed to Step 3 and inform the customer as indicated.

Notice: ADVISE THE CUSTOMER ABOUT ALL OF THE FOLLOWING INFORMATION:

3. The importance of the message and responding to it immediately. Clearing the message will only make the message disappear temporarily and not correct the condition.
4. Guide the customer to their Owners Manual or Diesel Engine Supplement and review the information titled: "Diesel Particulate Filter", in order to familiarize them with the operation of the system.
5. Extended idle time **MUST** be avoided while the message is displayed because the DPF system is not capable of self cleaning at idle.
6. Instruct the customer that the most efficient way to clean the filter is to **DRIVE** the vehicle at more than 50 km/h (30 mph) **UNTIL** the warning message goes **OFF**.
7. Ignoring the message and continuing to drive with the warning message **ON** and the exhaust filter not being cleaned as required will eventually result in the following:
 - 7.1. The malfunction indicator lamp (MIL) will illuminate at which point the DPF warning message will be displayed and a chime will also sound.
 - 7.2. Diagnostic Trouble Code DTC P2463 will be set as a result of excessive soot loading in the DPF.
 - 7.3. The Engine Power Is Reduced message will be displayed. The engine **WILL** operate in reduced engine power when this occurs.
 - 7.4. Once this occurs, self cleaning of the DPF is no longer possible and dealer service will be necessary.
 - 7.5. Possible irreversible damage to the DPF may occur, requiring repair or replacement.