



Technical Service Bulletin

PSS 01 MIL on, DTC P013B00 and/or P013A00 stored in the ECM

01 19 28 2056410/1 October 11, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2018	All	Not Applicable

Condition

Customer states:

- MIL on.

Workshop Findings:

One or more of the following DTC(s) is stored in the engine control module (ECM), J623 (address word 0001):

- **DTC P013B00** (O2 Sensor Bank1-Sensor 2 slow response –Rich to Lean).
- **DTC P013A00** (O2 Sensor Bank 1 Sensor 2 Slow Response - Rich to Lean).

Technical Background

Check engine light illuminates without cause.

Production Solution

Improved software in preparation for Q1 of 2020.

Service

1. Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB, explain to the customer that a solution is forthcoming and that no repairs are necessary at this point.

Condition verification procedure:

- Perform GFF and verify the above listed DTC's are stored in the ECM.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
 3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance Page in Elsa.



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4. Erase the DTCs and release the vehicle to the customer.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2473		
Damage Code:	0010		
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2056410/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2056410) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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