

View Message

Sent on	09	09	2019	Expires on	09	23	2019		
From	Parts and Service Division								
Subject	Request for Parts: 2015 TLX SRS Light On with DTC B0020-13 or B0028-13 Stored								

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2015 TLX SRS Light On with DTC B0020-13 or B0028-13 Stored

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2015 TLXs with a client complaint of the SRS light on with the DTC B0020-13 (Open or Increased Resistance in the Driver's Side Airbag Inflator) or B0028-13 (Open or Increased Resistance in the Front Passenger's Side Airbag Inflator) stored or in active fault. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Manufactured date on the driver's doorjamb must be BEFORE 05/2015.
- 2. Either DTC B0020-13 or B0028-13 must be stored or still in active fault.
- 3. Seat frames have not been replaced previously.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.