

ATTENTION:

GENERAL MANAGER ☐
 PARTS MANAGER ☐
 CLAIMS PERSONNEL ☐
 SERVICE MANAGER ☐

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.

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SUBARU

QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2016-18MY Forester 2.0 DIT
 2015-19MY WRX
SUBJECT: DTC P2610- New ECM Availability

NUMBER: 11-191-19
DATE: 07/30/19

INTRODUCTION:

This bulletin announces availability of a new Engine Control Module (ECM) for the models listed above designed to address DTC P2610: "ECM/PCM ENGINE OFF TIMER PERFORMANCE". Under certain RARE conditions, an electrostatic surge may influence the ECM's internal timer used after the engine is turned off and store a DTC P2610 in memory. Hardware in the ECM has been changed to eliminate any impact from electrostatic surges.

PRODUCTION CHANGE INFORMATION:

For WRX, the new ECM was incorporated into production starting with VIN:

- **K9820661** for MT models
- **K8820856** for CVT -equipped models.

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Description	Part Number	Application
UNIT-EGI CONTROL	22765AG239	2015MY WRX FED w/ 6MT
	22765AG249	2015MY WRX FED w/ CVT
	22765AH614	2016MY WRX FED w/ 6MT
	22765AH624	2016MY WRX FED w/ CVT
	22765AK383	2017MY WRX FED w/ 6MT
	22765AK393	2017MY WRX FED w/ CVT
	22765AL002	2018MY WRX FED w/ 6MT
	22765AL011	2018MY WRX FED w/ CVT
	22765AM551	2019MY WRX FED w/ 6MT
	22765AM561	2019MY WRX FED w/ CVT
	22765AH515	2016MY Forester FED w/ CVT
	22765AH924	2017MY Forester FED w/ CVT
	22765AL592	2018MY Forester FED w/ CVT

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacing the ECM remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited, an applicable Emission Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
MFI OBDII ECM R&R	B455-281	0.6	UES-48
CM VERSION UPDATE @ ECM REPLACEMENT	C860-118	0.3	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.