

GPOP - Issue Review System

Part Number: 68249986A\$, 68249987A\$, 68258676A\$, 68258671A\$, 68258673A\$, 68258675A\$, 68261196A\$, 68261195A\$, 68301356A\$, 68301357A\$, 68302271A\$, 68301353A\$, 68302272A\$, 68301354A\$, 68258382A\$, 68258381A\$, 68258383A\$, 68258380A\$, 68258379A\$, 68258384A\$, 68258397A\$, 68258401A\$, 68258398A\$, 68258400A\$, 68258404A\$, 68258403A\$, 68232033A\$, 68258392A\$, 68258396A\$, 68261015A\$, 68258395A\$

Part Description: MY16 RA3 & RA4 Replacement Radios

Issue Issue 1:~

Description: All MY16 RA3 and RA4 replacement radios must be ordered through the exchange process at United Radio. DO NOT order a NEW radio from Mopar. Go back and order a "Z" level part number. (example: Z8249986A\$)
The MY16 replacement radios must be reconfigured by United Radio to the wireless network provider in order for Uconnect Apps to work properly.

Issue 2:~

The MY16 RA3 and RA4 radios are susceptible to randomly set an erroneously BCM or IPC "U0184 - Loss of Com with Radio" fault. The radio should not be replaced for this issue if the fault is stored, if the code cannot be reproduced and no trouble can be found (radio functions properly). In this case it is no impact to the customer in any way. Do NOT replace the radio for this issue. Please contact John Carlesimo at cell (248) 941-8756 if you have any further questions regarding this fault.~

~ Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquiries. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
