

On-car analysis list from May 7th, 2019
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19	All	All	Heat Shield	Customer states noise from heat shield (untouched vehicles)
	GTI	19	All	All	Fuel Line Rattle	Customer states there is a rattle from beneath the vehicle (source of noise verified from fuel line) (untouched vehicles)
	Jetta	19	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on (Must have P0496 in the ECM)
	Tiguan LWB	19	All	All	MIL-on P11AD, P11AE, P11AF	Customer states MIL-on (Must have one or all of P11AD, P11AE, P11AF) (untouched vehicles)
Body	Tiguan LWB	18-19	All	All	Sunshade Binding	Customer states the sunshade is binding/tearing/separating (untouched vehicles)
	Golf	16	All	All	Front Window(s) Noise or Inop	The front window regulator(s) exhibiting noise, shutter, binding, or is inoperative. (untouched vehicles)
	Jetta, Tiguan	18-19	All	All	A/C Pressure Sensor Faults	Customer states AC inoperative (must have B10AE31 and/or B10AE04 in the HVAC Module (08)) or (blower motor continue to run with key off)
	Tiguan LWB	18-19	All	All	Windshield Distorted/Warped	Customer states front windshield is distorted/warped (untouched vehicles)
	Jetta	19	All	All	Door Module	Customer states "door warning light" on dash and/or locks, mirrors or window functions inoperative (untouched vehicles)
Electrical	Passat	17-19	All	All	Airbag light on B200000	Customer states airbag light on (Must have fault B200000 with symptom code 16712596) (untouched vehicles)