

April 5, 2019

Version 5

2017-18 CR-V: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172

This bulletin is replaced by S/B 19-032, *Warranty Extension: 2017-18 CR-V: Software Update with A/C Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172; Whirling Noise from Engine*

If you did Service Bulletin 18-147 on or before April 4th, 2019, use the Warranty Claim Information provided below.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

NOTES

- DTC is required with claim submission.
- Since the templates below do not include oil, Non-Bulk oil and Bulk oil dealers must add the correct information into the Required Material section of your claim.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil, the A/C control unit , and do a throttle position reset and PCM idle learn procedure.	0.8 hr	03214	09107	A28147A	37805-5PA-A85

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A7	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil, and do the throttle position reset and PCM idle learn procedure. (A/C control unit replacement not necessary.)	0.6 hr	03214	09107	A28147B	37805-5PA-A85

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

NOTE

Use the following templates if the **spark plugs** were also replaced.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil, the A/C control unit , and do a throttle position reset and PCM idle learn procedure.	0.8 hr	03214	09107	A28147C	37805-5PA-A85
A	Replace spark plugs. (Inspection or replacement)	0.3 hr				

Since the templates below do not include oil, Non-Bulk oil and Bulk oil dealers must add the correct information into the Required Material section of your claim.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A7	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil, and do the throttle position reset and PCM idle learn procedure. (A/C control unit replacement not necessary.)	0.6 hr	03214	09107	A28147D	37805-5PA-A85
A	Replace spark plugs. (Inspection or replacement)	0.3 hr				

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
117160	Replace spark plugs. (Inspection or replacement) (Admin Included)	0.5 hr	03214	09107	A28147E	12290-5PA-A01

NOTE

Use the following template if the **camshafts** were only inspected.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1105C0	Remove valve cover and inspect camshafts. (No replacement required.)	0.7 hr	03214	09107	A28147F	37805-5PA-A85

NOTE

Use the following template if the **camshafts** and **rocker arm assembly** were also replaced.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1105C0	Remove valve cover and inspect camshafts.	0.7 hr	03214	09107	A28147G	37805-5PA-A85
A	Replace camshafts and rocker arm assembly. (Pre-approval needed, see iN parts catalog for ordering.)	5.1 hr				

Skill Level: Repair Technician

END