



Technical Service Bulletin

96 Lane change assist does not work, the control module for the lane change assist is loose

96 19 36 2054666/1 April 11, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019	000001 - 010454	Lane change assist

Condition

Customer states:

- The lane changing assistant does not work.

One of the following messages is shown in the instrument cluster:

- Lane change and exit warning: "Malfunction! Please go to workshop".
- Rear intersection assistant: "Malfunction! Please go to workshop".

Workshop findings:

The following DTC may be stored in the control module for the lane change assist, J769/J770 (address word 003C/00CF):

- **DTC C12BFF0** (radar sensors, automatic calibration not possible).

The lane change assist control module cannot be calibrated. ODIS will show the following error: "Calibration target not found".

Technical Background

Not applicable.

Production Solution

Not applicable.



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Service

Check the control modules for the lane change assist -J769-/-J770- for correct fit.

If one of the sensors is loose, check the version of the center guide according to Figure 1 and 2.

If it is smaller than 08S, replace it according to the repair manual.



Tip: The stamp shows the currently installed version.



Figure 1. Center guide, version is smaller than 08S.



Figure 2. Center guide, version 08S or higher.



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Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6373		
Damage Code:	0010		
Labor Operations:	Remove and install rear center retaining strip	6317 1956	See SRT
	Replace rear center retaining strip	6317 5599	10 TU
	Remove and install the rear bumper	6369 1900	See SRT
	Check lane assist control unit	9635 0299	5 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 25 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2054666/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
4M8807458	Center guide	01
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA



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Additional Information

All parts and service references provided in this TSB (2054666) are subject to change and/or removal.

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