



Technical Service Bulletin

96 Multiple failure messages for driver assistance with the airbag malfunction indicator active

96 19 32 2054120/1 March 4, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, and Q8	2019	All through March production	Not Applicable

Condition

Customer states:

- All driver assistance systems are inoperative.
- A Pre Sense malfunction is displayed in the instrument cluster.
- The airbag warning lamp is active in the instrument cluster.
- The airbag functions normally.

Workshop findings:

The following DTCs may be stored in the airbag control module, J234 (address word 0015):

- **DTC B101604** (Frt. Pass. Side airbag disabled indicator lamp Faulty).
- **DTC B12F104** (Indicator lamp for front passenger airbag Faulty).
- **DTC B151304** (Front passenger airbag indicator lamp, text lighting Faulty).

Technical Background

The indicator lamp diagnostics is too sensitive.

Production Solution

New dome light module software addresses the condition.

Service

1. If the DTCs are static, please perform a sleep cycle on the vehicle.
2. Clear the DTCs and release the vehicle.
3. If the DTCs do not clear after a sleep cycle or they come back, please contact TAC for further assistance.



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Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9620		
Damage Code:	0040		
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2054120/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2054120) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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