

|           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SSM 47710 | Some 2014-2015 Escape, 2015 C-Max and Focus vehicles equipped with integrated remote start may exhibit an illuminated MIL with diagnostic trouble code (DTC) P0116 in the powertrain control module (PCM) immediately following a remote start event. Vehicles may also display a warning message stating Engine Coolant Over Temperature. This condition may occur when remote start is used and the vehicle is allowed to time out (engine shuts off). Reprogram the body control module (BCM) using the latest software version of the appropriate Ford diagnostic scan tool. For claiming, use causal part 12A648 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual. |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|