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|----------------------|----------------------------------------------------------|
| <b>Reference</b>     | SSM74162                                                 |
| <b>Models</b>        | XF / X260                                                |
| <b>Title</b>         | U3000-05 DTC Logged in the Chassis Control Module (CHCM) |
| <b>Category</b>      | Chassis                                                  |
| <b>Last modified</b> | 21-Dec-2018 00:00:00                                     |
| <b>Symptom</b>       | 304000 Suspension System                                 |

**Content**      **Applicable to XF Sportbrake models only**

**Issue**

Message on the Instrument cluster stating "Air suspension not in customer mode"  
Diagnostic trouble code (DTC) U3000-05 logged in the Chassis Control Module (CHCM)  
Vehicle suspension is in tight tolerance mode

**Cause**

U3000-05 is flagged when the vehicle is in tight tolerance mode

**Action**

Do not replace any parts. Please follow the steps below:

- 1.Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle startup battery.
- 2.Connect the Jaguar Land Rover-approved diagnostic equipment to the vehicle and begin a new session.

**NOTE:**

The Jaguar Land Rover-approved diagnostic equipment will read the correct Vehicle Identification Number (VIN) for the current vehicle and automatically take the vehicle out of Transit mode if required.

- 1.Follow all on-screen instructions.
- 2.Select 'ECU Diagnostics'
- 3.Select 'Chassis Control Module [CHCM]'
- 4.Select 'ECU Functions'
- 5.Select 'Suspension geometry set-up' and when prompted, select 'Normal mode'
- 6.Follow all on-screen instructions until the application completes successfully.
- 7.Exit the current session.
- 8.Disconnect the diagnostic equipment and battery power supply from the vehicle.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.