



Date: September 01, 2017
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, General Manager & Parts Manager
From: Audi Customer Protection
Subject: Upcoming Update 24DB - TCM Software update
Certain 2017 A3 vehicles

We would like to inform you of an upcoming Update, code 24DB.

What vehicles are affected?

There are 2064 Audi vehicles in the U.S. and 131 vehicles in Canada affected by this Update.

What is the issue?

This Update has been proactively released to accommodate for the following condition in the vehicle:

- Correct software error for DTC P0607.

What does the repair procedure involve?

Perform TCM Software Update

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about September 04, 2017.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.