



SERVICE CAMPAIGN

CAMPAIGN BULLETIN

Murano Cross-Cabriolet Soft Top
Voluntary Service Campaign – **Expiration Notice**

Reference: P1258, P1261
Date: January 25, 2019

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Expiration date:	Stop Sale In Effect
2011-2012 Murano	N/A	N/A	January 25, 2019	NO

******* Campaign Status Update *******

Nissan launched these related Voluntary Service Campaigns in January 2012 on certain 2011-2012 Murano Cross-Cabriolet vehicles to offer customers the opportunity to have several components of the convertible top inspected and, where necessary, adjusted and/or replaced at no charge to the customer for parts and labor.

Parts specified for these campaigns are no longer available. Thus, **these Voluntary Service Campaigns will expire on January 25, 2019**. Vehicles presented for repair after this date will **not** be covered by these service campaigns and any repairs will be performed at customer expense.

******* What Dealers Should Do*******

1. Service Comm will deactivate P1258 and P1261 on any unrepaired VINs on January 25, 2019.
 - Repair orders must be opened on or before January 25, 2019
 - Dealers should submit any outstanding claims as soon as possible.
 - No further dealer action is required

******* Release Schedule *******

Repair	• Campaign bulletins NTB12-002 and NTB12-003 will be updated to reflect expiration of this voluntary service campaign. Please discard older copies.
Owner Notification	• No expiration notice is being sent to customers.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION