



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

January 2019

This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXX

Emissions Recall: 2018 Accord Hybrid High-Voltage Battery Software

Dear FIRSTNAME LASTNAME,

On some 2018 Accord Hybrid vehicles, if an incorrect high voltage (HV) battery is installed the DTC P0A80 (Replace Hybrid Battery Pack) will be set. If the correct HV battery is subsequently installed, the DTC P0A80 cannot be cleared as required and may lead to a failed Inspection and Maintenance test. The new software version eliminates this issue.

What should you do?

Contact any authorized Honda dealer for an appointment to have your vehicle repaired. Honda will update the software in the HEV battery system. The dealer will repair your vehicle free of charge. Please plan to leave your vehicle at the dealer for at least half a day to allow them flexibility in scheduling.

California Owners Only

The DMV will not renew your registration until this emissions recall has been completed. After completing the repair procedure, your dealer must give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

Warranty Statement

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle.

Check Your Vehicle for Open Recalls

To check your vehicle's eligibility for repair under this or any other recall, please access the Honda Recall Lookup tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2018 Accord Hybrid involved in this emissions recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. You can also locate a dealer online at Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this emissions recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #18-116

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