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Sent on	01	02	2019	Expires on	01	16	2019
From	Parts and Service Division						
Subject	Request for Visit: 2015-2019 TLX MIL On w/ DTC P0420 and/or P0430 Stored (Zone 2)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2015-2019 TLX MIL On with DTC P0420 and/or P0430 Stored

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this /N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2015-2019 TLXs with a client complaint of the Malfunction Indicator Lamp (MIL) on with DTC P0420 (Rear Bank Catalyst System Efficiency Below Threshold [Bank 2]) and/or P0430 (Front Bank Catalyst Sytem Efficiency Below Threshold [Bank 2]) stored. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. DTC P0420 only or both P0420 and P0430 must be stored (not P0430 alone).
2. Mileage must be less than 80,000 miles.
3. Vehicle must have the updated software from the SB 17-034 (Front Bank Catalyst System Efficiency Below Threshold [Bank 2]).
4. Coolant temperature must have been over 80F when the DTC was set.
5. No repair has been attempted for this issue during the current visit.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.