Next Unread Message

View Message

Sent on	12	11	2018	**Expires on**	02	27	2019	
From	Brad Ortloff, Manager of Auto Campaigns and Recalls							
Subject	2018 Accord Hybrid DTC P0A80 Can't Be Cleared Emissions Recall							

DATE: December 11, 2018

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: 2018 Accord Hybrid DTC P0A80 Can't Be Cleared Emissions Recall

Today American Honda notified all dealers of an emissions recall on certain units of the 2018 Accord Hybrid for DTC P0A80: *Replace HV Battery Pack* where this code cannot be cleared. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

PROBLEM

In case of hybrid battery replacement, due to a software error, the system incorrectly detects an error of misassembly or incorrect battery and triggers DTC P0A80: *Replace HV Battery Pack.* This condition triggers the permanent DTC that cannot be deleted and does not conform to OBD-II regulatory requirement.

REPAIR

Affected vehicles will require a software update.

PARTS

There are no parts or materials necessary for the repair.

TOOLS

iHDS software update available at launch, check bulletin for software details.

SERVICE BULLETIN

Refer to Service bulletin 18-116, *Emissions Recall: 2018 Accord Hybrid High Voltage Battery Software,* posted to the Service Information System.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by early February 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.