

**On-car analysis list from June 4th, 2015**  
**please contact VW Helpline before attempting repair**

|                   | Models                                                    | MY      | Engine                                       | Transmission | Topic                                       | Customer Complaint                                                                                                                   |
|-------------------|-----------------------------------------------------------|---------|----------------------------------------------|--------------|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| <b>Powertrain</b> | Jetta, Jetta SW, Golf, Beetle, Beetle Conv, Passat        | 14      | 2.0TDI CJAA / CKRA                           | All          | EGR Valve                                   | Mil-on with fault code P046C, untouched vehicles                                                                                     |
|                   | Jetta, Golf, Passat                                       | 15      | 2.0TDI CVCA/CRUA                             | All          | Oil Light                                   | Customer states the oil light is on                                                                                                  |
|                   | Jetta Hybrid                                              | 13 - 15 | All                                          | All          | P309F and P309D Fault Code                  | Mil-on no electric drive mode, untouched vehicles                                                                                    |
|                   | Jetta, Passat, Beetle, Beetle Conv                        | 14-15   | 1.8T<br>(CPRA, CPKA)<br>2.0T<br>(CPPA, CPLA) | All          | Map Sensor                                  | Mil-on with fault code P0068 and/or P1158, untouched vehicles                                                                        |
|                   | Passat                                                    | 12-13   | 3.6L<br>(CDVB)                               | All          | Cat Converter                               | Mil-on with fault code P0420 and P0430, untouched vehicles<br>(Must contain both faults)                                             |
|                   | Jetta, Passat, Beetle, Beetle Conv, Golf                  | 14-15   | 1.8T<br>(CPRA, CPKA, CXBB, CXBA)             | All          | Turbocharger                                | MIL-on/EPC light on with fault code P2563 and P00AF<br>(Must contain both faults)                                                    |
|                   | Golf, Jetta, Passat, Golf Sportwagen, Beetle, Beetle Conv | 15      | 2.0TDI<br>(CVCA, CRUA)                       | All          | Glow Plug                                   | MIL-on with glow plug pressure sensor faults and a confirmed loose glow plug connector with no previous repairs                      |
|                   | Tiguan                                                    | 12-15   | All                                          | All          | P2015 in ECM                                | Mil-on with fault code P2015, untouched vehicle, with mileage between 10K and 30K, customer willing to have drive recorder installed |
| <b>Electrical</b> | Beetle, Beetle Conv                                       | 14-15   | All                                          | All          | Front Turn Signal Bulb Loose or Uninstalled | Turn signal indicator blinks fast; bulb is found loose or uninstalled on either side, untouched vehicles.                            |
|                   | Passat                                                    | 14-15   | All                                          | All          | Backup Camera Inoperative                   | Backup camera is completely inoperative (static)                                                                                     |
|                   | Touareg                                                   | 14-15   | All                                          | All          | Radio Button Illumination                   | Customer states radio buttons do not illuminate                                                                                      |
| <b>Chassis</b>    | Golf, GTI                                                 | 15      | Gasoline                                     | All          | Rear Brake Noise                            | Rear brake squeal when stopping<br>(untouched vehicles)                                                                              |
|                   | GTI                                                       | 15      | All                                          | All          | Pedal Vibration                             | Brake pedal pulsation and/or steering wheel vibration when braking<br>(untouched vehicles)                                           |
| <b>Body</b>       | Passat, Jetta                                             | 15      | All                                          | All          | Door Lock Inoperative                       | Front door lock failures<br>(Vehicles after VIN range<br>Jetta: FM219981 – FM350000 or FM354021<br>Passat: FC025559)                 |
|                   | Passat                                                    | 15      | All                                          | All          | Dashboard Noise                             | Customer states there is a squeak or rattle from the dashboard<br>(only vehicles after VIN FC054650)                                 |