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Sent on	11	27	2018	Expires on	12	10	2018
From	Parts and Service Division						
Subject	Request for Visit: 2015-2019 TLX MIL On w/ DTC P0420 and/or P0430 Stored (Zone 2)						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Visit: 2015-2019 TLX MIL On with DTC P0420 and/or P0430 Stored

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this /N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2015-2019 TLXs with a client complaint of the Malfunction Indicator Lamp (MIL) on with DTC P0420 (Rear Bank Catalyst System Efficiency Below Threshold [Bank 2]) and/or P0430 (Front Bank Catalyst Sytem Efficiency Below Threshold [Bank 2]) stored. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. DTC P0420 only or both P0420 and P0430 must be stored (not P0430 alone).
- 2. Mileage must be less than 80,000 miles.
- 3. Vehicle must have the updated software from the SB 17-034 (Front Bank Catalyst System Efficiency Below Threshold [Bank 2]).
- 4. Coolant temperature must have been over 80F when the DTC was set.
- 5. No repair has been attempted for this issue during the current visit.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.