



# Service Bulletin

Bulletin No.: PIC6663

Date: September, 2026

## PRELIMINARY INFORMATION

**Subject: Super Cruise Inoperative or Unavailable - DTC B1599 SYM86**

| Brand:    | Model:   | Model Year: |    | VIN: |     | Engine: | Transmission: |
|-----------|----------|-------------|----|------|-----|---------|---------------|
|           |          | from        | to | from | to  |         |               |
| Cadillac  | LYRIQ    | 2027        |    | All  | All | All     | All           |
| Chevrolet | Tahoe    | 2027        |    | All  | All | All     | All           |
| Chevrolet | Suburban | 2027        |    | All  | All | All     | All           |
| GMC       | Yukon    | 2027        |    | All  | All | All     | All           |
| GMC       | Yukon XL | 2027        |    | All  | All | All     | All           |

|                                   |                                                                                                                                                                          |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Involved Region or Country</b> | North America                                                                                                                                                            |
| <b>Additional Options (RPO)</b>   | UKL, UK0                                                                                                                                                                 |
| <b>Condition</b>                  | Some customers may comment that Super Cruise is inoperative or unavailable. Upon dealer diagnosis, DTC B1599 SYM86 may be set in the K124 Image Processing Module (IPM). |
| <b>Cause</b>                      | The condition may be caused by a software anomaly involving the 8MP Data Collection Camera.                                                                              |

### Correction

1. Contact TCSC 800-828-6860, advise TCSC of this PI and request Updated Software for the K124 Image Processing Module.
2. Reprogram the K124 Image Processing Module Per TCSC Instructions.
3. Clear DTCs, operate the vehicle under the conditions for setting the DTC and Verify the DTC does not Reset.
4. If DTC B1599 does not reset, the repair is complete. No further action is required.
5. If DTC resets proceed with SI diagnostics for DTC B1599.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description                                         | Labor Time               |
|-----------------|-----------------------------------------------------|--------------------------|
| 2810825         | K124 Image Processing Module Reprogramming with SPS | Use Published Labor Time |

|          |                       |
|----------|-----------------------|
| Version  | 1                     |
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