

9003799

10/11/2017

MY17

RU

GPOP - Issue Review System

Part Number: 68240089A\$, 68278036A\$

Part Description: Rotary Electronic Shifter

Issue Description: Customer reports seeing "Service Shifter" in the EVIC due to AUX battery voltage low.
Before performing repair process for a "Service Shifter" complaint, check for Battery/Voltage related codes.
Battery related issue with DTC P00FD (Battery "B" State of Charge Performance) or P1C8C-16 (System Voltage-Circuit Voltage Below Threshold) will trigger P0607-00 and U145D-00 ESM failures.
For any further questions, please contact Bing Guo at cell (248) 500-7355 or Theodore Kahiya at (248) 576-1051. If you do not get a response within 15 minutes continue with the repair.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
