



NUMBER: 18-103-16

GROUP: Vehicle Performance

DATE: September 08, 2016

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 18-077-14, DATED DECEMBER 20, 2014 AND SERVICE BULLETIN 18-004-15, DATED JANUARY 13, 2015, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE ADDITIONAL DIAGNOSTIC TROUBLE CODE (DTC) AND LOP.**

FOR HELP WITH USING wiTECH FOR ECU FLASH REPROGRAMMING, CLICK ON THE APPLICATION'S "HELP" TAB.

THE wiTECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Flash: Powertrain System Improvements/Enhancements

OVERVIEW:

This bulletin involves selectively erasing and reprogramming the Powertrain Control Module (PCM) with new software.

MODELS:

2013 (DS) Ram 1500 Pickup

NOTE: This bulletin applies to vehicles equipped with a 5.7L engine (Sales Code EZH) or a 4.7L engine (Sales Code EVE) or a 3.6L engine (Sales Code ERB).

SYMPTOM/CONDITION:

A small number of customers may experience a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the technician may find one of the following DTCs has been set:

- ****U0140 - Lost Communication With Body Control Module (BCM).****
- P0607 - ECU Internal Performance.
- P2096 - Downstream Fuel Trim System 1 Lean.
- P2097 - Downstream Fuel Trim System 1 Rich.
- P2098 - Downstream Fuel Trim System 2 Lean.
- P2099 - Downstream Fuel Trim System 2 Rich.
- P0456 - EVAP System Small Leak.
- Scan tool improved accuracy on mode 6, cylinder imbalance.
- ASD Relay (to improve fuel pump relay initialization at key on).

A small number of customers may experience:

- A less than desired idle speed after performing a hard braking maneuver.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PCM with the latest software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the application's "HELP" tab.

NOTE: After PCM reprogramming, the following must be performed.

2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow the tech to clear them.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-06-NA	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	1 - Engine Repair And Performance	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 4 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and if the dealer finds a software update to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash