

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

DTC B1495:87 STORED AND CANNOT BE ERASED AFTER
ACCESSORY TRAILER HITCH IS INSTALLED

Service Alert No.: SA-030/22

Last Issued : 05/05/2022

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous Service Alert	Date(s) Issued
SA-039/20	12/17/20, 10/14/20 and 03/09/20

APPLICABLE MODEL(S)/VINS

2020-2022 CX-9 (Grand Touring and Signature)

DESCRIPTION

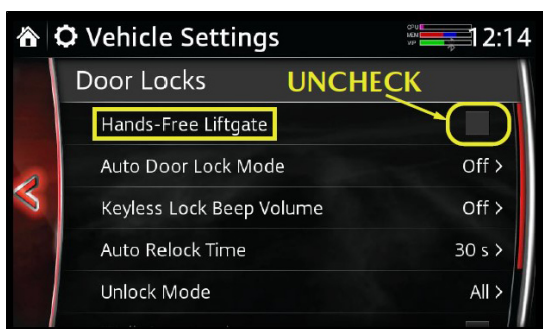
Some vehicles may store DTC B1495:87 (LIN communication error) and cannot be cleared after accessory Trailer Hitch is installed. This may be caused by liftgate foot sensor deactivation procedure not completed during trailer hitch installation.

REPAIR PROCEDURE

1. Verify concern.
2. Follow HANDS FREE LIFTGATE SENSOR **DEACTIVATION PROCEDURE**
3. Connect MDARS and erase DTC's.
4. Verify repair.

NOTE:

- Advise the customer that they will no longer have the handsfree sensor function after trailer hitch installation.
- Advise the customer to leave the Hands-Free Liftgate "unchecked".



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